



## **COMMITTED TO YOUR SAFETY**

As we welcome you back to Margaritaville Resort Orlando, we're dedicated to providing a safe, healthy environment for our guests and team members in order to prevent the spread of COVID-19. Following guidelines from health experts, we have revised and updated our health and safety procedures. Our solutions will continue to evolve as we monitor them and continue our focus on the health and safety of our guests and team members.

### **GENERAL SANITIZING PROTOCOL**

Service stations, service carts, beverage stations, counters, handrails and trays to be sanitized at least once per hour and logged by a manager.

Dining tables, bar tops, stools and chairs to be sanitized after each use.

Condiments to be served in single use containers including salt, pepper and tabasco (either disposable or washed after each use).

Sanitize trays (all types) and tray Service stations, service carts, beverage stations, counters to be sanitized at least once per hour and logged by a manager.

### **CATERING & BANQUETS PROTOCOL**

All shared equipment and meeting amenities to be sanitized before and after each use, or be single use if not able to be sanitized.

All linen, including underlays, to be replaced after each use. Clean and soiled linens to be transported in sealed single use plastic bags into and out of the meeting rooms.

Pens and all other reusable guest contact items to be either sanitized after each use or single use. No Paper Pads will be Used during this time.

### **PHYSICAL DISTANCING PROTOCOL**

All buffet & Stations attended and served by a server. (additional staffing fee will apply)

All food and beverage items to be individually plated and served.

Coffee and other break items to be attended and served by a server or disposable cups only.

Flatware to be provided as a roll-ups. Condiments to be served individually or sanitized containers.

Seating capacities and floor plans to be reviewed on an event by event basis to ensure appropriate physical distancing that follows social distancing guidelines (in coordination with Hotel Sales & Convention Services)

### **GUEST CONSIDERATIONS**

Sanitary Stations will be provided for each Meeting Room.

Individual bottled water will be provided in lieu of water carafes on meeting tables and water stations

- First Round Complimentary. Any request to replenish water will be charged on Consumption.